

The PEX Report 2020

18 de Octubre del 2019



Brought to you by the global **Process Excellence Network**, the annual state of the industry report will allow you to discover what opportunities lie beyond transformation, what OPEX will look like in 2020, how the world's leading experts in OPEX and business transformation are revolutionizing strategies to deliver growth, innovation and excellence and much more.

Report highlights include:

- Results from **The 2019 State of the PEX industry survey**
- **Lessons for leaders** with US Army General Ann Dunwoody
- The biggest trends in **RPA and BPM** revealed
- **Leading process change** with Brenton Harder, Head of PEX at BNY Mellon
- Creating a **culture of innovation** and nurturing disruption
- Insight from **award-winning business transformation** Veolia Apa Nova Bucharest

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